

Veterans Health Administration Employee Education System

And

VISN 2 Center for Integrated Healthcare

And

VISN 6

Present(s)

11.NP.PC.PCMHC3.B

**Integrating Mental Health and Primary Care Services: Blending Co-located Collaborative
Care and Care Management**

Program Start: 8/9/2011 – Program End: 8/11/2011

Application Procedure

Registration for this conference will be conducted electronically. Each individual will be responsible to register to attend.

Registration Link: <https://vaww.trace.lrn.va.gov/registration/Default.asp?CourseID=7229>

To register for the Integrated MH & PC Services conference, please carefully read and complete ALL requested fields including the degree(s) and facility (HCF) fields.

It is the participant's responsibility to secure room reservations with the Embassy Suites Charlotte hotel as soon as possible to obtain the government rate. Registering online for the program is a separate action from reserving a room with the hotel (WHICH MUST BE SECURED WITH A CREDIT CARD).

Please ensure you are using the correct email address.

If you have a SW degree, please ensure you have entered your license number.

In an effort to honor the commitment EES has made to conserve paper resources, handouts will not be distributed at the conference. Please visit the online catalog if you would like to print any available handouts prior to attending the conference.

100 % attendance is required if you want to receive credit for attending this conference. EES cannot issue certificates for less than 100% participation as required by accrediting body regulations.

Please feel free to contact Randy Allen (716) 862-8525 or randy.allen@va.gov with any questions about the registration process or hotel logistics, or Laura O. Wray, PhD at laura.wray@va.gov VISN 2 Center for Integrated Healthcare, (Buffalo) at (716) 862-8598 with questions concerning program schedule or content.

Please note:

Hotel Reservations:

- A block of sleeping rooms has been reserved at the Embassy Suites Charlotte-Concord Golf Resort and Spa for August 8 to August 10, 2011 at the government rate of **\$77.00** (single/double). Call 800-EMBASSY and mention the VA Medical Center room block with the code VAM

or

- Go to www.embassysuitesconcord.com
- Enter arrival and departure dates for your stay
- Enter “**VAM**” in the box entitled Group/Convention Code
- Continue through process until a confirmation number is generated
- Final day to register is July 30, 2011

Place

Embassy Suites Charlotte-Concord, North Carolina Golf Resort and Spa

Purpose Statement

The purpose of this Center for Integrated Healthcare (CIH) educational conference is to address the practice and knowledge gaps of VHA health care professionals' ability to work in Primary Care-Mental Health Integration (PC-MHI) programs. The Uniform Mental Health Services Handbook requires that mental health staff will provide care management and co-located collaborative service in all primary care clinics. However few VA mental health staff members have been trained in the population-based models of care required to function effectively in primary care. To address this gap, this training will cover key issues that are important to successfully implement and sustain PC-MHI programs. This practical training will cover the basics of PC-MH integration, evidence-based skills needed for successful Co-located Collaborative Care (CCC), blending CCC with care management (CM), supervision of Care Managers and consulting with Primary Care Providers.

Target Audience

Mental Health and Primary Care Leadership, Administrators, Frontline Clinicians including, but not limited to: Physicians, Psychologists, Social Workers, Nurses, Nurse Practitioners, Clinical Pharmacists, Physician Assistants and other advanced practice professionals.

Outcome/Objectives

At the conclusion of this educational program, learners should be able to:

1. discuss how evidenced-based MH interventions for Veterans can be implemented and sustained in your integrated primary care setting;
2. cite the common challenges and solutions to implementation of integrated primary care systems;
3. identify the functions of CCC and CM and how they can be blended; and
4. describe how the BHL software can be used for measurement-based CCC practice.

Accreditation/Approval

The accreditation organizations for this course are listed below.

Accreditation Council for Continuing Medical Education (ACCME)

The VA Employee Education System is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

American Psychological Association (APA)

The VA Employee Education System (EES) is approved by the American Psychological Association to sponsor continuing education for psychologists. The Employee Education System maintains responsibility for this program and its content.

American Nurses Credentialing Center (ANCC)

VA Employee Education System is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Note: ANCC continuing nursing education contact hours are not accepted by the California Board of Registered Nursing (CA BRN) toward license renewal for CA-licensed registered nurses (RNs) and advanced practice nurses (APNs), unless the CA-licensed nurse-participants are physically outside of the state of CA when they start and complete activities sponsored by an ANCC accredited provider of continuing education for nurses.

California Board of Registered Nursing (CA BRN)

The VA Employee Education System is accredited as a provider of continuing education in nursing by the California Board of Registered Nursing.

Continuing Education Credit

Accreditation Council for Continuing Medical Education (ACCME)

The VA Employee Education System designates this live activity for a maximum of 17.5 *AMA PRA Category 1 Credit(s)*™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

American Psychological Association (APA)

As an organization approved by the American Psychological Association, the VA Employee Education System is sponsoring this activity for 17.5 hours of continuing education credit. The Employee Education System maintains responsibility for this program and its content.

American Nurses Credentialing Center (ANCC)

VA Employee Education System designates this educational activity for 17.5 contact hours in continuing nursing education.

Note: ANCC continuing nursing education contact hours are not accepted by the California Board of Registered Nursing (CA BRN) toward license renewal for CA-licensed registered nurses (RNs) and advanced practice nurses (APNs), unless the CA-licensed nurse-participants are physically outside of the state of CA when they start and complete activities sponsored by an ANCC accredited provider of continuing education for nurses.

California Board of Registered Nursing (CA BRN)

This continuing education activity has been presented by the VA Employee Education System for 17.5 contact hours. Provider approved by the California Board of Registered Nursing: Provider Number **CEP 4714**.

Association of Social Work Boards (ASWB)

VA Employee Education System, Provider Number 1040, is approved as a provider for continuing education by the Association of Social Work Boards, 400 South Ridge Parkway, Suite B, Culpeper, VA 22701. <http://www.aswb.org> ASWB Approval Period: 4/7/10 - 4/7/13. Social workers should contact their regulatory board to determine course approval.

Social workers will receive 17.5 continuing education clock hours in participating in this course.

Certification

A certificate of attendance will be awarded to participants and accreditation records will be on file at the Employee Education System. In order to receive a certificate from EES, you must sign in at the beginning of this activity, complete an evaluation, attend 100% of the program, and pick up your own certificate at the conclusion of the program (certificates will not be mailed). EES cannot issue certificates for less than 100% participation as required by accrediting body regulations.

Report of Training

It is the program participant's responsibility to ensure that this training is documented in the appropriate location according to his/her locally prescribed process.

Program Schedule

Program Schedule Date: 8/9/2011

Date	Time	Content	Faculty Name
8/9/2011	7:30 – 8:00 a.m.	Registration – TBD	
8/9/2011	8:00 – 8:30	Welcoming Remarks, Introductions, Announcements and Training Plan	Paul Russo David Buyck Laura Wray
8/9/2011	8:30 – 9:00	Introduction to PC-MH Integration: History, USH Requirements and Current Status	Andrew Pomerantz
8/9/2011	9:00 – 10:30	Introduction to PC-MH Integration Functions: CCC, Care Management and How They Work Together	Kathy Dollar Sara Greenwood Johanna Klaus
8/9/2011	10:30 – 10:45	Break	
8/9/2011	10:45 – 11:45	PACT Model Overview and Its Implications for PC-MH Integration	David Hunsinger
8/9/2011	11:45 – 1:00 p.m.	Lunch	
8/9/2011	1:00 – 1:30	Change and Transformation: Adapting to the Primary Care Culture	Andrew Pomerantz Laura Wray
8/9/2011	1:30 – 3:15	Co-located Collaborative Care: Evidence-Based Practice in Primary Care – Five A’s – Part 1	Katherine Dollar Laura Wray
8/9/2011	3:15 – 3:30	Break	

Date	Time	Content	Faculty Name
8/9/2011	3:30 – 4:30	Co-located Collaborative Care: Evidence-Based Practice in Primary Care – Five A’s – Part 2	Katherine Dollar Laura Wray
8/9/2011	4:30 – 5:00	Stay Out of Jeopardy: Know Your 5 A’s	Katherine Dollar Laura Wray
8/9/2011	5:00 p.m.	Adjourn	

Program Schedule Date: 8/10/2011

Date	Time	Content	Faculty Name
8/10/2011	7:30 – 8:00 a.m.	Sign-in – TBD	
	8:00 – 9:00 a.m.	Blending CCC and Care Management Functions: Examples from Successfully Blended Sites	David Buyck Sarah Lucas Hartley
8/10/2011	9:00 – 10:00	Co-located Collaborative Care Key Elements	David Buyck Katherine Dollar Sarah Lucas Hartley
8/10/2011	10:00 – 10:15 a.m.	Break	
8/10/2011	10:15 – 11:00 a.m.	Co-located Collaborative Care Core Competencies	Katherine Dollar Laura Wray
8/10/2011	11:00 – 12:00 p.m.	Using BHL Software to Support Measurement-Based Care	Erin Ingram Johanna Klaus
8/10/2011	12:00 – 1:15	Lunch	
8/10/2011	1:15 – 2:30	Concurrent Sessions:	
		Psychotropic Medications in Primary Care: What is Your Role?	Robert K. Schneider
		Charlotte Health Care Center (HCC) Facility Design	Larry Lantinga Andrew Pomerantz
8/10/2011	2:30 – 3:30	Concurrent Sessions:	
		Workshop #1 – Implementation Action Planning	Andrew Pomerantz Laura Wray

Date	Time	Content	Faculty Name
		Workshop #2 – Delivering Care Management Services, Blending Them with Your Program, and Supervising Your Care Managers	Sara Greenwood Erin Ingram Johanna Klaus
		Workshop #3 Part I – Brief Treatments for Alcohol Use Disorders in Primary Care	Jennifer Funderburk
8/10/2011	3:30 – 3:45	Break	
8/10/2011	3:45 – 4:45	Concurrent Sessions (cont'd)	
		Workshop #4 – Tobacco Use Cessation	Katherine Dollar
		Workshop #5 - Whom Should I Refer? Case studies in Primary Care/Behavioral Health Integration in Practice	David Hunsinger
		Workshop #3 Part 2 – Brief Treatments for Alcohol Use Disorders in Primary Care	Jennifer Funderburk
8/10/2011	4:45	Adjourn	

Program Schedule Date: 8/11/2011

Date	Time	Content	Faculty Name
8/11/2011	7:30 – 8:00 a.m.	Sign-in – TBD	
8/11/2011	8:00 – 8:45	Common Behavioral and Cognitive Interventions in Primary Care: What's in Your PC-MHI Toolbox?	Katherine Dollar
8/11/2011	8:45 – 9:45	Health Behavior Coaching in the Primary Care Setting	David Buyck Sarah Lucas Hartley
8/11/2011	9:45 – 10:00	Break	
8/11/2011	10:00 – 11:30	Pain Management Strategies for Primary Care	David Buyck Sarah Lucas Hartley
8/11/2011	11:30 – 12:00	Program Summary, Evaluation and Closing Remarks	David Buyck Laura Wray
8/11/2011	12:00 p.m.	Adjourn	

Faculty and Planning Committee Listing

* Denote planning committee

+ Denotes faculty

* Randy Allen, MA

Training Specialist

VISN 2 Center for Integrated Healthcare (CIH)

VA Western New York Healthcare System

Buffalo, NY

* Sarah Lucas Hartley, PhD

+ Health Behavior Coordinator

Health Promotion and Disease Prevention Program

VA Medical Center

Salem, Virginia

* David Buyck, PhD

+ Director, Mental Health Integration

VISN 6 Lead, Primary Care-Mental Health
Integration

VA Medical Center

Salem, VA

* David Hunsinger, MD, MSHA

+ Medical Director

VA Outpatient Clinic

Binghamton, NY

* Katherine Dollar, PhD

+ Clinical Coordinator

VISN 2 Center for Integrated Healthcare (CIH)

VA Western New York Healthcare System

Buffalo, NY

* Erin Ingram, BA

+Senior Research Associate

VISN 4 MIRECC

Philadelphia, PA

* Deborah Finnell, DNS

Nurse Researcher

VISN 2 Center for Integrated Healthcare (CIH)

VA Western New York Healthcare System

Buffalo, NY

Planning Member for ANCC

*Kimberly Ingram, LCSW

Behavioral Health Specialist

Niagara Falls CBOC

Niagara Falls, NY

Planning Member for ASWB

+Jennifer Schum Funderburk, PhD

Clinical Research Psychologist

VISN 2 Center for Integrated Healthcare (CIH)

VA Medical Center

Syracuse, New York

* Lisa Kearney, PhD

Integrated Care Coordinator

VA Central Office – Office of Mental Health
Services

Washington, DC

*Sara Greenwood, MSW

+Education & Training Coordinator, Primary Care-
Mental Health Integration Program

Center for Clinical Management Research &
Serious Mental Illness Treatment Research and
Evaluation Center

Ann Arbor, MI

* Johanna Klaus, PhD

+ Behavioral Health Lab Director

Behavioral Health Specialist

VA Medical Center

Philadelphia, PA

* Larry Lantinga, PhD
+Chief Operating Officer
VISN 2 Center for Integrated Healthcare (CIH)
VA Western New York Healthcare System
Buffalo, New York

* Rivkah Lindenfeld, RN, PhD
National Program Manager
Employee Education System NEERC
Northport, NY

* Andrew Pomerantz, MD
+ Director, Integrated Care and Telehealth
VA Medical Center
White River Junction, VT
Planning Member for ACCME

+ Robert K. Schneider
Staff Psychiatrist
Hunter Holmes McGuire VAMC
Richmond, VA

* Laura O. Wray, PhD
+ Director of Education Operations
VISN 2 Center for Integrated Healthcare (CIH)
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Planning Member for APA

EES Program Staff

Rivkah Lindenfeld, RN, PhD
National Program Manager
Northport Employee Education Resource Center
Northport, NY

Veronica Grooms
Project Support Assistant
Northport Employee Education Resource Center
Northport, NY

Deadline Date

Please register by August 2, 2011. Information on participation may be obtained from Randy Allen (716) 862-8525 or email randy.allen@va.gov

Cancellation Policy

Those individuals who have been accepted to attend and need to cancel for any reason, please notify Randy Allen immediately by phone (716) 862-8525, FAX (716) 862-7329, or email randy.allen@va.gov.

It is your responsibility to cancel any hotel reservations or other travel arrangements that you have made.

The Rehabilitation Act of 1973 as Amended in 1998

The Employee Education System wishes to ensure no individual with a disability is excluded, denied services, segregated or otherwise treated differently from other individuals participating in its educational activities, because of the absence of auxiliary aids and services. If you require any special arrangements to attend and fully participate in this educational activity, please contact Randy Allen, Training Specialist, Buffalo VAMC, at (716) 862-8525 ext.2889, or e-mail: randy.allen@va.gov

Disclosure Statement

The VA Employee Education System (EES) must ensure balance, independence, objectivity, and scientific rigor in all of its individually sponsored or jointly EES sponsored educational activities. All prospective faculty and planning committee members participating in an EES activity must disclose any relevant financial interest or other relationship with: (a) the manufacturer(s) of any commercial product(s) and / or provider(s) of commercial services discussed in an educational presentation, and (b) any commercial supporters of the activity. Relevant financial interest or other relationship includes, but is not limited to, such things as personal receipt of grants or research support, employee or consultant status, stockholder, member of speakers' bureau, within the prior 12 months. EES is responsible for collecting such information from prospective planners and faculty, evaluating the disclosed information to determine if a conflict of interest is present and, if a conflict of interest is present, to resolve such conflict. Information regarding such disclosures and the resolution of the conflicts for planners and faculty shall be provided to activity participants. When an unlabeled use of a commercial product or an investigational use not yet approved by the FDA for any purpose is discussed during an educational activity, EES shall require the speaker to disclose that the product is not labeled for the use under discussion or that the product is still investigational.

The faculty and planning committee members reported that they had no relevant financial relationships with commercial entities in any amount that occurred within the past 12 months that create a conflict of interest.

This activity includes no discussion of uses of FDA regulated drugs or medical devices which are experimental or off-label.

*** The ACCME defines “relevant financial relationships” as financial relationships in any amount occurring within the past 12 months that creates a conflict of interest.**